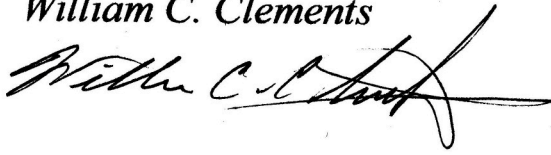


To whom it may concern, [REDACTED]

*I would like to say that Greg Norman and his staff of people are real professional in dealing with their clients, You are treated with the upmost respect and concern. I would recommend if you are in the market to sell your home this is the way to go.*

*Respectfully,*

*William C. Clements*

A handwritten signature in cursive script, appearing to read "William C. Clements", with a long horizontal flourish extending to the right.