

Dear Greg,

Barbara and I want to thank you for the most hassle-free transaction we've ever encountered. We agreed on a price, went to closing, and that was it. We never had to fix the house up to get it ready to sell; we didn't have to get rid of things so that the house would be "staged"; we didn't have to keep it clean in case potential buyers came to see it; and we didn't have to leave the house every time a looker came by. All our friends and relatives keep remarking how fortunate we were.

On a more personal note, I want to tell you how much I appreciated the delicate way you handled my health issues. You checked in from time to time, but never pressured me. You just asked how I was doing. It was very comforting in a difficult time.

We hope you do well with our house and in future endeavors.

Sincerely yours,

David Cooper