

To Whom It May Concern:

Before meeting Greg Norman of Creative Assets, I had attempted to unload a property I no longer wanted, without any luck. On two occasions, I had listed the property with real estate agents with the intent of completing a short-sale, only to watch them put a sign in the yard, and never hear from them again. Only after meeting Greg and watching as he achieved the result that the realtors only promised, did I get a sense of relief that I would be able to finally get rid of this property.

Greg was very informative of the short- sale process as he explained the steps in great details. In what seems like no time at all, Greg had located a buyer and I was able to close and move on with my life.

I would like to thank Greg and his staff for handling the negotiations with my lender, locating a buyer for my property, and for the time and patience they showed throughout this process.

Sincerely,

A handwritten signature in cursive script that reads "Rene' Adams-Pugh". The signature is written in black ink and is positioned above the printed name.

Rene' Adams-Pugh